

RARC Customer service	Level 1	Level 2	RBI
Customer Service cell	Nodal officer	Chief Executive Officer	RBI Ombudsman
rarc.recovery@rarc.co.in	rarc.grievance@rarc.co.in Or written complaint to; Chief Financial Officer Nodal Officer REFORM ARC LIMITED (Formerly known as Reliance Asset Reconstruction Company Limited) 2nd Floor, ICC Chambers-II, Saki Vihar Road, Near MTNL Office, Powai, Mumbai, Maharashtra, 400072	Complaint to CEO Or written complaint to; Chief Executive Officer REFORM ARC LIMITED (Formerly known as Reliance Asset Reconstruction Company Limited) 2nd Floor, ICC Chambers-II, Saki Vihar Road, Near MTNL Office, Powai, Mumbai, Maharashtra, 400072	Online grievance at Portal: https://cms.rbi.org.in Email ID: crpc@rbi.org.in Letter / post Address: Customers Centralized Receipt and Processing Centre, Reserve Bank of India, 4th Floor, Sector 17, Chandigarh 160017
Wait for 15 working days for response	Wait for 15 working days for response	Wait for 7 working days for response	